

Customized Service Plan and Proposal

Prepared for:

Romeoville Athletic & Event Center

By:
Kevin Jaworski
Sales Manager

Date:
April 15, 2021



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April 15, 2021

Romeoville Athletic & Event Center
Noel Maldonado
55 Phelps Ave
ROMEDEVILLE, IL 60446
US

Dear Noel,

Thank you for talking with me about your cleaning program and your business needs. I have created a proposal based on our discussion. Please review the attached documents to see exactly how the Coverall® Program will help your facility look and smell clean, and actually be a cleaner, healthier place for everyone.

Thank you again for the opportunity to present this customized Service Plan. The entire Coverall team looks forward to the next steps!

Sincerely,

Kevin Jaworski
Sales Manager

Kevin.Jaworski@coverall.com



Coverall Service Plan

The Coverall® Program has been customized to meet your requests and requirements for a clean, healthy work environment. The details of your Service Plan are documented below.

Company: Romeoville Athletic & Event Center
Phone: (815) 552-3283
Contact: Noel Maldonado
Email: nmaldonado@romeoville.org
Address where service will be performed: 55 Phelps Ave
ROMEOVILLE, IL 60446
US
Frequency of Regular Service: 5x per week
Total Cleanable Area: 8,651 square feet

Areas to be Serviced:

- 6 Bleachers Upstairs (Wet Wipe Every Visit)
 - Changing Room
 - Entrance / Foyer
 - Gaming/Concessions
 - Hallways
 - Stairwells / Stairways
 - Adult Concession Area
 - Copy Room / Area
 - Fieldhouse Entry Windows/ Doors (Spot Cleaned Every Visit)
 - Gym (Swept Daily, Auto Scrubbed 1x Per Week)
 - Lobby / Reception
 - Back Stairwell (Swept and Mopped 1x Per Month)
 - Elevator Cabs
 - File Room / Area
 - Gym Mats on Walls (Wet Wiped 1x per week)
 - Restrooms
-

Exclude:

- All Offices
- Conference Room
- Concessions Kitchens
- Fieldhouse



Regular Services included in your Service Plan:

The following tasks will be included in your Service Plan and delivered by a trained and certified Coverall Franchised Business using the Coverall® Program.

Dusting and Disinfecting

INCLUDED TASKS	FREQUENCY
Internal Glass or Mirrors - Spot Clean Spot clean internal partition glass to remove smudges and fingerprints.	5x per week
High and Low Dusting Clean items up to 12 feet from the floor (high dusting), such as ceiling vents, light fixtures, high window sills and corners not cleaned as part of normal wiping; and items near floor (low dusting), such as vents, corners, outlets, baseboards, etc. <i>Note: Use Backpack Vacuum to Dust Hanging Can Lights</i>	1x per month
Thoroughly Clean Internal Glass Thoroughly clean and disinfect internal partition glass	1x per month

Carpet and Floor Care

INCLUDED TASKS	FREQUENCY
Wall-to-Wall Vacuum Carpet - Detail Clean Detail vacuum accessible carpeted areas with approved HEPA backpack units. <i>Note: Carpet Runners</i>	5x per week
Wall-to-Wall Vacuum or Dust Mop Hard Surface Floors Dry mop hard surface floors using a dust mop, vacuum or dry/wet mop.	5x per week
Damp Mop Hard Surface Floors - Detail Clean Damp mop hard surface floors using a no-dip protocol and changing pad often to ensure removal of dirt. <i>Note: Use Customer Provided 28" Walk Behind Scrub Machine to Mop</i>	5x per week

Kitchen Areas

INCLUDED TASKS	FREQUENCY
Damp Wipe and Disinfect Counters, Tables and Sinks - Detail Clean Thoroughly damp wipe and disinfect counters, tables and sinks. <i>Note: Concession Tables</i>	5x per week



Empty Cans and Remove Trash

Empty trash that is contained in trash cans, in an area designated specifically for trash, or clearly labeled as trash and transport to customer's trash removal or storage area. Replace liners, spot clean receptacles as needed and take trash to designated area on customer premises. Please note: Any item that is in trash cans, designated trash areas, or clearly labeled as trash will be considered trash regardless of the content, and its loss will not be the responsibility of the Coverall Franchised Business or Coverall.

5x per week

Restroom Service

INCLUDED TASKS	FREQUENCY
Clean and Disinfect Restrooms Restroom Fixtures: Clean and polish dispensers and fixtures. Clean and disinfect wash basins, toilet bowls, urinals and counter tops. Restroom Walls: Clean accessible walls and toilet partitions to remove visible soil. Restroom Floors: Mop all floors using coded microfiber flat mopping system and disinfecting finished floor cleaner. Restroom Mirrors: Polish all chrome and mirrors. Restroom Supplies: Restock expendable products such as paper towels, toilet tissue, hand soap, liners and deodorant products from customer inventory. Restroom Trash Removal: Empty trash cans, replace liners, spot clean receptacles as needed and take trash to designated area.	5x per week

Closing Tasks

INCLUDED TASKS	FREQUENCY
Clean and organize the janitor closet	5x per week
Turn off lights as instructed	5x per week
Lock doors and windows as instructed	5x per week
Set alarms as instructed	5x per week



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Coverall Value Summary

The technology behind cleaning has changed a lot in the last 5-10 years. Just making things look nice is not enough. The Coverall® Program goes much deeper to help improve the health and wellness of your facility by removing the maximum amount of dirt and germs at each cleaning.

Can you imagine what it will be like to have a cleaner, healthier work environment?

Your Top Priorities:

1. Floors
2. Restrooms
3. Dusting

Monthly Service Price for your Coverall® Service Plan: \$3,191.00

 <h3>CUSTOMIZED SERVICE PLAN</h3> <p>Includes detailed descriptions of tasks and frequencies to ensure optimal quality of clean, reliability and attention to detail.</p>	 <h3>A HEALTHIER CLEANING SYSTEM</h3> <p>The Coverall Core 4® Process uses advanced industry protocols to remove the maximum amount of dirt and germs at each service.</p>
 <h3>CUSTOMER SERVICE</h3> <p>A dedicated National Accounts Manager is your go-to person for quick communication and response. Coverall's 24/7 customer service provides support after hours.</p>	 <h3>CONSOLIDATED BILLING</h3> <p>One contract, one invoice, one cleaning program translate to less stress managing outsourced janitorial services across multiple locations.</p>

Commercial cleaning services provided by an independently owned and operated Coverall Franchised Business



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