

Agenda Item No. \_\_\_\_\_

**VILLAGE OF ROMEOVILLE**  
**REQUEST FOR VILLAGE BOARD ACTION**

Date Prepared: September 30, 2016

Resolution (x ) Ordinance ( ) Informational ( ) Motion ( ) Other ( )

Description/Title: A Resolution Approving a Service Agreement (Voiance-Village Translation Services)

Staff Recommendation: Consider the proposed legislation

PZC Recommendation: N/A

Required Action: Consider the proposed legislation

Summary: The attached resolution approves a service agreement with Voiance Language Services LLC to provide over the phone interpretation services and video remote interpreting services. These services would be provided to Fire Department personnel as a resource when responding to calls for emergency medical service. Phone interpretation is provided at a rate of \$0.75 per minute, and video remote interpretation is provided at a rate of \$0.95 per minute. These rates are subject to annual increase based on the CPI. The agreement is for a 3 year term, with successive one year automatic renewals thereafter absent notice of termination 30 days prior to the automatic renewal date. The agreement may also be terminated for convenience by either party upon written notice to the other.

Option Consider the proposed legislation

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Prepared by: \_\_\_\_\_ Dept. Director: \_\_\_\_\_ Village Manager: \_\_\_\_\_