

Service Order for Cloud Communications Services

Customer Village of Romeoville 1050 W Romeo Rd Romeoville, IL 60446 United States	Quote ID: OR131-136 Quote Version: 2 Quote Date: 06/24/2025 Quote Expiration: 08/23/2025	Sales Agent Meghan Khoury meghan@univoip.com () -
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Quote ID	One Time Charges	Monthly Fees	Total Due at Signup
OR131-136	\$1,607.78	\$3,376.70	\$1,607.78

Initial Term of Service: 60-Months Contract

1. Monthly recurring charge listed above excludes all Taxes and surcharges which will be applied to your monthly invoice.
2. Any taxes & surcharges are based on service address and may change on receipt of full address details. Please note that equipment taxes will be calculated based on Shipping Address.
3. Customer will be responsible for the shipping costs associated with the equipment referred to herein as Purchased or Rental.
4. Customer and UniVoIP agree this Service Order incorporates the Master Service Agreement at <https://univoip.com/msa> by this reference, with the same force and effect as if the same were set forth at length herein, and that Customer and UniVoIP will be and are bound by any and all of said terms and conditions of the Master Service Agreement.
5. Customer agrees that the Activation Process and Responsibilities at <https://univoip.com/activation> is incorporated herein by reference, and customer accepts the customer responsibilities contained therein.
6. The pricing in this Service Order is pending authorization by UniVoIP.

Additional Notes:

Hardware Quote Overview: The handset and headset devices are available for lease or purchase, with a full warranty for the life of the relationship. The quote includes line items for both lease and purchase options for handsets and headsets. Handset: Yealink MP54 Desk Phone. Headsets: Poly Blackwire 5220: Wired headset. Poly Voyager 4320 UC: Bluetooth headset. Once the appropriate headset type is determined based on the use case, as well as the decision to lease or purchase the devices, we will adjust the quote accordingly. --- 1. The Cloud Voice user package includes a telephone number, E911 address registration, unlimited U.S. and Canada calling, and number porting. 2. Upon order execution, the customer begins a 30-day POC (Proof of Concept) trial period, which starts once onboarding is complete. 3. UniVoIP provides working sessions and hands-on training for successful Cloud Voice for Microsoft Teams onboarding, along with ongoing support throughout the entire term. 4. If the customer is not satisfied with UniVoIP's services by the end of the 30-day trial, they may cancel without any fees or obligations. 5. If the customer chooses to continue services, billing will begin accordingly. 6. Charges will be prorated based on activation, and the customer agrees to deploy 50% of all products within 90 days of signing the agreement. In case of delays, the customer authorizes UniVoIP to invoice for 50% of the proposal amount. 7. The products and quantities listed in the quote are for budgetary purposes, and the customer can adjust services at any time without affecting the agreement's terms. 8. Each user is required to have the Microsoft Phone Standard license add-on or an appropriate Microsoft license that includes this feature.

Thank you for your interest in UniVoIP Inc.. If you have any questions about your quote, contact your Account Executive:

Meghan Khoury : meghan@univoip.com, () -



Monthly Charges

1050 W Romeo Rd, Romeoville, IL 60446

Description	Price	Qty	Total
Teams Cloud Voice User Package Cloud Voice User Package - USA/Canada	\$6.25/unit	400	\$2,500.00
Yealink MP54 Desk Phone for Microsoft Teams MP54 Desk Phone for Microsoft Teams - Rental	\$8.00/unit	1	\$8.00
Poly Blackwire 5220 Microsoft Teams Headset Poly Blackwire 5220 Microsoft Teams headset - Rental	\$6.00/unit	1	\$6.00
Poly Voyager 4320 UC Microsoft Teams Headset Poly Voyager 4320 UC Microsoft Teams Headset - Rental	\$8.00/unit	1	\$8.00
OfficeConnect Utility Line	\$8.00/unit	6	\$48.00
UniFax Virtual Fax UniFax Virtual Fax - USA/Canada	\$9.00/unit	1	\$9.00
Dubber Compliance Call Recording for Teams	\$10.00/unit	75	\$750.00
Parked Telephone Number Parked TN - USA/Canada	\$0.30/unit	150	\$45.00
Telephone Number TN - USA/Canada	\$0.45/unit	6	\$2.70
Total Recurring Charges			\$3,376.70

Estimated Taxes and Surcharges Description	Amount
FEDERAL COST RECOVERY CHARGE	\$0.06
FEDERAL COST RECOVERY FEE	\$7.04
IL STATE IMF	\$5.85
REGULATORY RECOVERY FEE	\$523.40
FEDERAL UNIVERSAL SERVICE FUND	\$37.35
IL STATE EXCISE TAX	\$81.66
IL STATE 9-1-1 SURCHARGE	\$600.00
SIMPLIFIED MUNI TELECOMM TAX	\$69.99
E911 RECOVERY COST	\$5.40
Total Estimated Taxes and Surcharges	\$1,330.75



One Time Charges

1050 W Romeo Rd, Romeoville, IL 60446			
Description	Price	Qty	Total
Poly Blackwire 5220 Microsoft Teams Headset	\$99.99/unit	1	\$99.99
Poly Voyager 4320 UC Microsoft Teams Headset	\$167.99/unit	1	\$167.99
OfficeConnect Analog Terminal Adaptor	\$173.30/unit	6	\$1,039.80
Yealink MP54 Desk Phone for Microsoft Teams	\$300.00/unit	1	\$300.00
MP54 Desk Phone for Microsoft Teams			
Total One Time Charges			\$1,607.78
		Total Tax	\$0.00
	Total Estimated Taxes and Surcharges		\$0.00



By Signature, I hereby acknowledge that I agree to all the terms set forth in this service order.

Customer:
Village of Romeoville

Name / Title:
Jeff Hlava

Signature / Date:

Service Provider:
UniVoIP Inc.

Name:
Meghan Khoury

Signature / Date: